Ideation Phase

Empathize & Discover

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| DATE | 17 october 2022 |
| TEAM ID | PNT2022TMlD10371 |
| PROJECT TITLE | Web Phishing Detection |
| MAXIMUM MARK | 4 Marks |

Empathy Map Canvas:

An empathy map is a simple, easy-to-digest visual that captures knowledge about a user's behaviours and attitudes.

It is a useful tool to helps teams better understand their users.

Creating an effective solution requires understanding the true problem and the person who is experiencing it. The exercise of creating the map helps participants consider things from the user's perspective along with his or her goals and challenges.

# Empathy Map

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| |  | | --- | | PATASET  SIZE | | ANP  CORRECTIN+ | |  |  |  | | --- | --- | --- | |  | |  | | --- | | PROTECTION  FOR  E-SCAMS | | | |  | | --- | | PROTECTS  RESONAL PATA | |